

Volunteers Frequently Asked Questions

General Information

How can I get involved as a volunteer?

The volunteer application process will begin August 29th, 2019 during our Launch Party. We will be taking info from interested participants then. If you cannot attend, please contact us by email at nlgamesvolunteers@gmail.com.

I live outside the Municipality of Bay Roberts; can I still get involved?

Absolutely! We will be recruiting volunteers throughout the entire Conception Bay North Area to help us deliver an exceptional games experience to all our visitors in 2020.

What kinds of volunteer roles are there?

From transportation to food services, construction to security, there is a volunteer role for everyone with the 2020 NL Summer Games. For further information about the types of roles available see our Games time opportunities page.

I have disabilities and have a full-time aid; can I still be involved?

Yes, we encourage anyone with a disability to apply to volunteer with the Games. Once you apply, you will be contacted to ensure we match you with a position that best accommodates your accessibility needs. If you have a full-time aid/support worker, they will also need to go through the volunteer application process and will be identified through a follow up conversation to your application.

I'm not able to volunteer during the NL Games, are there other opportunities for me?

Leading up to the NL Summer Games, there will be special events and preparations at each of our venues. We will need volunteers to help us prepare for the arrival of up to 1500 participants. Please indicate in your application you are only available for pre-competition activities.

Where is the best place to get information?

The NL Games website and social media channels will always have the most up-to-date information on getting involved with the Games. Visit www.nlgames.ca and follow us on Facebook, Twitter and Instagram. You can also sign up for our monthly newsletter.

What is the difference between pre-Games, Games time and post-Games roles?

Pre-Games: You may help us recruit and schedule volunteers, assist with special events and work with a specific Functional Area to get everything ready for Games time.

Games time: You will be scheduled onto shifts in a specific role for your venue and work as part of an overall team of 600+ volunteers to help us pull off an amazing sporting experience for our athletes, coaches, and spectators.

Post-Games: You may help us tear-down venue fit-out, help us coordinate our volunteer recognition program or work on other wrap up projects as they arise.

If I want to talk to someone, who do I contact?

You can e-mail our Games Manager, Janine Campbell, at nlgamesvolunteers@gmail.com.

Requirements

Is there a language requirement for volunteers?

All volunteers must be able to communicate effectively in English. Please indicate on your application if you are conversationally fluent in any other languages as we will surely have a need for volunteers with those talents as we know more about our athletes.

What is the time commitment to volunteer for the Games?

We ask that all Games time volunteers commit to being available for a minimum of 15 hours from August 10th – 22nd, 2020. This is to ensure we're delivering consistent quality service to all involved in the games. If you are concerned about the time commitment, please speak with our Volunteer Committee.

I am interested in traveling to Bay Roberts for the Games. Do you provide transportation and accommodation?

All out of town volunteers must make their own arrangements for travel and accommodation.

Volunteer Journey

Am I automatically placed into a volunteer role as soon as I sign up?

We have a process to review and screen applications based on skills and interests. We want to ensure that we make best use of everyone's talents and make the Games enjoyable for each volunteer. Following the review and screening of your application, we will contact you via email to advise of next steps towards your placement in a specific role.

Will I be interviewed for my role?

Some volunteer positions may require interviews based on their sensitive or specialized nature. However, we don't anticipate needing to interview all general applicants.

Why do I need to complete a Criminal Record Check and who pays for it?

For the safety and security of all athletes and volunteers, we require some positions to go through enhanced screening. The 2020 NL Summer Games Host Committee will cover the cost for the initial screening.

Schedules

Can I request to be scheduled with a friend or family member?

We will do our best for friends and family members that want to be on the same volunteer team. However, with so many roles to be filled and volunteer shifts to fill, we cannot guarantee you will always work with that friend or family member. The exception to this is persons with disabilities who have a full-time support person.

What if I don't know what my schedule is like for Games time?

We can work with you to find shifts that fit your schedule. Scheduling takes place in Spring 2020 and you have the opportunity to accept and/or decline shifts based on what you know about your schedule at that point in time. Even if you will not know your schedule until closer to Games time, we encourage you to submit your application early.

Benefits

What are the perks of volunteering with the 2019 Canada Winter Games?

There are many perks to playing a key role in the largest multi-sport event hosted in Newfoundland, including making lasting relationships with other volunteers and Host Society staff, receiving volunteer swag, gaining experience in the event industry, honing your skills and knowledge and representing Bay Roberts and Conception Bay North on the provincial stage.

Will I have to pay for my uniform?

All Games volunteers receive a uniform at no cost.

What recognition will I receive?

The Host Committee celebrates all Games volunteers at a recognition event post-Games. Our Volunteer Appreciation night will be scheduled within the first 2 weeks after the conclusion of the games.

Orientation & Training

What kind of training will volunteers be given?

There are three critical pieces of training each volunteer may be required to complete:

- General Games orientation

- Role-specific training

- Venue-specific orientation

When will I receive an invitation to General Games Orientation?

We have not yet set dates for any of the Volunteer training. This will be communicated to all volunteers as we get closer to the Games next summer.